

About being a Teller

JODIE: I've always been a customer of BankWest and I've always believed they're quite, I've never had a bad experience with BankWest and I've always believed they're quite a good company and they were actually, I've been trying to get into BankWest for about 6 months and I believe they had the opportunities I was looking for within a career.

LAUREN: As a teller at BankWest we start nice and early before the branch opens. Basically you have to set up for the day then you're serving customers throughout the day as well as a lot of back of house duties.

JODIE: When I got accepted I was quite excited. The amount of training they put you through is unbelievable. Because I came from a background where I didn't have a uni degree or anything like that just year 12 leavers certificate, the amount of training they put into you and they just expect a 12 month commitment for the training they do on you is quite rare in this day in age.

LAUREN: I've been a Teller for less than 6 months and I've already done my Sales Consultant course so I've move along quite quickly there and also there is plenty of room within the departments and things, they are always encouraging internal recruitment.

JODIE: I really enjoy working in the branch, I work with really good people, my Manager is really good, they're all you know, it's a team effort nothing is ever too much trouble.

LAUREN: I'm currently studying Human Resources and Marketing so I'd love to be able to move to those fields within the bank, as well as staying on the branch I love working with on the customer service side of things so there is plenty of room for advancement and variety within the bank.

JODIE: Two of my friends have actually joined since I've been with BankWest through myself and referring them on and they love it. The best thing about working for BankWest is the opportunities they provide, the rewards and recognition when you do work hard and just pleasing customers, you know when they walk out of the bank with a smile on their face it's really quite nice.