



Store Tour

SUMMER: Hi, welcome to BankWest. my name's Summer, I'm the Assistant Store Manager and I'm going to give you a tour of our store.

We've got the toys in here, we've got the dvd player for the kids and we got like non-financial merchandise that the parents can by for their children as well.

We have the big LCD screen here.

While you wait we've got the seating area for our customers. The coffee machine, just make yourself a coffee.

Then we've got the phone banking area, so self- service phone banking. We've got internet banking.

In other banks you've usually got the screens that fly up, we've actually just got open air I suppose we'd call it - and no pens on strings too!

We've got my guys hard at work in here. These are just the interview offices - this is where all the personal loans, the home loans take place.

My Financial Planner in there, my Senior Lender Jason.